Sam Cybersecurity

Knoxville, TN 37932 • (865) 409-5021 • cybersam@vols.utk.edu • www.linkedin.com/CSam

EDUCATION

The University of Tennessee, College of Emerging and Collaborative Studies Knoxville, TN
Bachelor of Science in Cybersecurity May 20XX
Cumulative GPA: 3.65/4.00

RELATIVE EXPERIENCE

Office of Innovative Technologies, The University of Tennessee Knoxville,TN
Student Computer Support January 20XX- Present

- Provided technical support to users by troubleshooting laptop issues, assisting with software installation, and resolving basic operating system problems on both Windows and macOS devices
- Delivered strong customer service by communicating technical solutions clearly, answering user questions, and helping students resolve device and antivirus-related concerns efficiently
- Supported day-to-day computer maintenance by identifying software issues, updating security tools, and ensuring systems function properly for academic use

Rythemtec New York, NY
Security Analyst Intern May 20XX- August 20XX

- Monitored security alerts and analyzed network and endpoint activity to identify suspicious behavior, escalate threats, and support incident response efforts
- Conducted vulnerability scans using security tools and documented findings with remediation recommendations to improve system security posture
- Reviewed SIEM logs and event data to assist with threat detection, investigation of security incidents, and development of stronger monitoring practices

LEADERSHIP EXPERIENCE

The University of Tennessee Knoxville, TN
Orientation Leader June 20XX

- Led and mentored groups of 20–30 incoming University of Tennessee students during orientation, providing guidance on campus resources, academic expectations, and student life to support a smooth transition to college
- Communicated effectively with diverse student and family audiences, answering questions, resolving concerns, and representing the university in a professional and welcoming manner
- Collaborated with orientation staff and fellow leaders to coordinate events, manage schedules, and ensure successful execution of programs for large groups of new students

TECHNICAL SKILLS

- SIEM Monitoring & Log Analysis (proficient)
- Vulnerability Assessment (proficient)
- Incident Response Support (proficient)
- Software Installation & Antivirus (proficient)

CERTIFICATIONS

CompTIA Security+, Google Cybersecurity Certificate, Microsoft Office Specialist, Apple Device Support